

South Devon LPA – Engagment

	Activity	Torbay (Torquay, Paignton & Brixham)	Teignbridge East & West	South Hams (Totnes & Dartmouth, Kingsbridge & Ivybridge)
	What is your demographic?	Mixed age group, younger population is often transient, many in private rented or registered social housing with significant deprivation and social needs. Predominantly white European. Large less mobile older population, often in residential/nursing homes or purpose built sheltered apartments.	Mixed age group spread over both urban and rural landscape. Coastal area in Teignbridge East impacted by seasonality. Some key areas of social deprivation particularly in towns.	Mixed age group spread over rural and coastal area. Generally small towns, largest being Ivybridge which is generally a feeder town to Plymouth. Some areas of real affluence with wealthy retired population and second home owners. Limited employment opportunities, expensive housing, Salcombe has the highest average property prices in the UK for a seaside town in excess of £650, 000.
1.0	<b>Face to Face</b>			
1.1	Have Your Say Meetings	<p>Meetings are arranged by neighbourhood teams either street surgeries or fixed locations and often are targeted to understand the extent of issues within the communities.</p> <p>A Police van and marketing equipment are used in key footfall locations as well as community events as resourcing allows.</p>	<p>Meetings are arranged by neighbourhood teams and often targeted to address problems identified by the community.</p> <p>Mobile pod based at Newton Abbot is used in town centres, supermarkets and community events.</p>	<p>Meetings are arranged by neighbourhood teams and often targeted to address problems identified by the community.</p> <p>Totnes Town team have a regular surgery</p>

South Devon LPA – Engagment

1.2	Front Office	Torquay Police Station – under PEO review proposals will open Mon-Fri 0800 – 1800, Sat 0900 – 1700.  Paignton neighbourhood team are embedded in multi-agency hub.	Newton Abbot enquiry office will close under PEO review proposal.  Teignmouth and Dawlish currently have town centre shop fronts used by neighbourhood teams but not permanently staffed and not advertised as open to public.	Totnes enquiry office will close under PEO review proposal.
2.0	<b>Website</b>			
2.1	D&C Website	All local officers have their contact details and photo on display.	All local officers have their contact details and photo on display.	All local officers have their contact details and photo on display.
3.0	<b>Social Media</b>			
3.1	Twitter	Many of the NHT have their own ward or individual twitter accounts and actively tweet information and news.		Ivybridge neighbourhood and Sector Inspector run Twitter accounts
3.2	Facebook	Facebook is less proactively used for conveying of messages but this is being progressed.	Teignmouth has an active Facebook page.	Kingsbridge has an active Facebook page  Totnes and Dartmouth both have Facebook pages.

4.0	<p><b>Media- Publications</b></p> <p>All contact with the media should be recorded on the Media Contact Register:</p> <p><a href="#">Media Contact Register</a></p>	<p>Herald Express – including local editions</p>	<p>Herald Express</p> <p>Mid-Devon Advertiser series including Teignmouth and Dawlish Gazettes</p>	<p>Herald Express</p> <p>Kingsbridge &amp; Salcombe Gazette</p> <p>Ivybridge Gazette</p> <p>Ivybridge Magazine</p> <p>Totnes Times</p> <p>Dartmouth Chronicle</p>
5.0	<p><b>Media- TV &amp; Radio</b></p> <p>All contact with the media should be recorded on the Media Contact Register:</p> <p><a href="#">Media Contact Register</a></p>	<p>Heart FM</p> <p>BBC Spotlight</p> <p>ITV West Country</p> <p>BBC Radio Devon</p> <p>Palm Radio</p> <p>Riviera FM</p>	<p>Heart FM</p> <p>BBC Spotlight</p> <p>ITV West Country</p> <p>BBC Radio Devon</p> <p>Palm Radio</p>	<p>Heart FM</p> <p>BBC Spotlight</p> <p>ITV West Country</p> <p>BBC Radio Devon</p> <p>Palm Radio (limited coverage on edge of Totnes)</p>
6.0	<p><b>Crime Prevention Events/ Awareness Days</b></p>	<p>Seasonal events take place (eg, property Marking,, Metal thefts, Winter fuel thefts, Tourism, TFMV,</p>	<p>Seasonal events take place (eg, property Marking,, Metal thefts, Winter fuel thefts, Tourism, TFMV,</p>	<p>Seasonal events take place (eg, property Marking,, Metal thefts, Winter fuel thefts, Tourism, TFMV,</p>

		<p>Burglary etc).</p> <p>Bespoke events are arranged as required by Neighbourhood staff, influenced by intelligence or performance.</p> <p>CSP/ National/ ACPO led awareness events are supported where resources allow</p> <p>TISPOL road safety monthly thematic are actively promoted and plans collated through GSI.</p> <p>Op Wonder Days of Action are facilitated to allow the NHT to promote key community objectives</p>	<p>Burglary etc).</p> <p>Bespoke events are arranged as required by Neighbourhood staff, influenced by intelligence or performance.</p> <p>CSP/ National/ ACPO led awareness events are supported where resources allow</p> <p>TISPOL road safety monthly thematic are actively promoted and plans collated through GSI</p> <p>Op Moorwatch runs in partnership with Teignbridge District Council and Dartmoor National Park aimed at preventing vehicle crime on Dartmoor</p>	<p>Burglary etc).</p> <p>Bespoke events are arranged as required by Neighbourhood staff, influenced by intelligence or performance.</p> <p>CSP/ National/ ACPO led awareness events are supported where resources allow</p> <p>TISPOL road safety monthly thematic are actively promoted and plans collated through GSI</p>
7.0	<b>Educational Establishments (young people)</b>			
7.1	Primary Schools	<p>Regular engagement with PCSO and NBM.</p> <p>Torbay Virtually Safe is an online safety project where many of the PCSO's take presentations in to</p>	<p>Regular engagement with PCSO and NBM. Support for school events such as fetes etc. Community action days with multi agency participation.</p> <p>Cops Cards currently running</p>	<p>Regular engagement with PCSO and NBM. Support for school events such as fetes etc. Community action days with multi agency participation.</p> <p>Kingsbridge NPT are currently</p>

South Devon LPA – Engagement

		schools and other educational establishments to raise awareness of the dangers Online.	throughout Teignbridge with all primary school children engaged.	progressing Cop Cards.
7.2	Secondary Schools	<p>Regular engagement with PCSO and NBM.</p> <p>Torbay Virtually Safe is an online safety project where many of the PCSO's take presentations in to schools and other educational establishments to raise awareness of the dangers Online.</p> <p>Presentations to students re dangers of Legal Highs (NPS's)</p> <p>Torquay Academy has a funded dedicated PCSO working from the school and other schools have police offices and terminals to allow close engagement.</p>	YIO input and links with school management teams. Regular neighbourhood engagement from NBMs and PCSOs.	<p>There are dedicated points of contact in the secondary schools in Kingsbridge and Ivybridge.</p> <p>Regular engagement at Kevics Totnes and Dartmouth Academy.</p>
7.3	College/ HE	Good engagement with South Devon College through support of the Public Service 999 cadets as well as developing the Police Cadets scheme. Online presentations as well as Legal High (NPS) presentations have been delivered. Support re	Limited HE in Teignbridge with small sites part of South Devon College campus.	Sixth form colleges are part of the secondary school campus

South Devon LPA – Engagement

		Prevent agenda.		
7.4	University	Good engagement as above but little need for direct links. Support re Prevent agenda.	None	None
7.5	Safer Schools Partnerships	Safer schools initiative has yet to be formalised in Torbay.	Formal safer schools partnership in place with South Dartmoor Community College and activity ongoing to roll out in all secondary schools in Teignbridge.	In progress
8.0	<b>Young People 10-24 yrs</b>			
8.1	Youth Clubs/ Sport	Regular contact from neighbourhood team and via Devon Youth Services (while still in existence). Some specific activities set up and run by Police officers and staff, i.e. football.	Regular contact from neighbourhood team and via Devon Youth Services (while still in existence)  Neighbourhood teams are actively engaged with local youth initiatives and bid for POCA funds to help support them in various ways.	Regular contact from neighbourhood team and via Devon Youth Services (while still in existence)
8.2	Community Centres	Regular contact from neighbourhood team and via Devon Youth Services (while still in existence)	Regular contact from neighbourhood team and via Devon Youth Services (while still in existence)	Regular contact from neighbourhood team and via Devon Youth Services (while still in existence)

South Devon LPA – Engagment

8.3	Police Cadets	Still be established for Torbay	Police Cadets are based in Newton Abbot. There is always a waiting list of potential new joiners and the cadets are involved in numerous community events throughout the year. They hold bi-annual camps and are supported by the neighbourhood team. They are completely self funded, generating revenue through bags packs, donations etc.	Police Cadets established in Kingsbridge  999 Cadets based in Totnes plus attendees from Dartmouth.
9.0	<b>BME Groups</b>	There are no strong BME groups in Torbay. The Polish community is the largest community.	There are no strongly indetified BME groups in Teignbridge. There is a tradition of identification with the Polish Community due to Ilford Park, a Polish settlement camp established following World War II. At its peak there would have been a population of several thousand residents. It is now run as a nursing home for those of Polish descent.	No strong BME groups. Liaison has in the past been facilitated through contacts in Plymouth.
9.1	Travellers	Travellers do visit Torbay usually during the summer months and concentrate in Paignton and Brixham	There is an established traveller site on Haldon. Teignbridge District Council is in the process of creating a permanent site at the location.	No formal sites. Regular visits by Irish Travellers generally staying at Langage and Roborough. Contact is always made by NPT.

South Devon LPA – Engagement

10.0	<b>Language Schools</b>	There are several language schools, some seasonal and some annual with young people and adults staying for short or longer stays. There is close engagement particularly in the Summer due to the influx of students. Op 'TVIS' is the management process for this.	There are no large language schools in Teignbridge although visiting international students of secondary age are accommodated by families in the area.	Some small language schools
11.0	<b>Religious Groups</b>	Predominantly Christian but there is a Islamic Centre in Torquay with strong membership	Predominantly Christian.  Street Pastors operate in Newton Abbot town centre on Saturday nights.	Predominantly Christian  Street Pastors in Totnes
12.0	<b>Hard to reach groups</b>	The Diversity Officer has regular contact with hard to reach groups and attends regular meetings to ensure strong supportive engagement.	There are established public sex and cruising sites in Haldon Forest. There is regular liaison with the Haldon User Group (HUG) which includes representatives from the Eddystone Trust, Forestry Commission, D&C Poice and Dartmoor national Park.	None formally identified as a regular contact but channels are open should a group fall into this group. LPP would take the lead with the Diversity Officer.
12.1	Homeless	There is a homeless population who have often travelled from other areas. The Homeless hostel accommodates many of the most vulnerable.	There is limited provision for homeless people in Teignbridge. A Southern Hub is due to be piloted and D&C Police have a representative at strategy meetings.  Teignmouth has a relatively large	Very little evidence of homelessness in Ivybridge and Kingsbridge Sector.  Totnes has a small but consistent homeless community. A church community runs a soup kitchen with regular engagement from NPT.



South Devon LPA – Engagement

			street drinking group, some of whom are homeless. There is extensive multi-agency engagement with individuals in the group, often police led.	
12.2	Vulnerable persons	There are improved links to vulnerable people in order to safeguard due to NHW Feelsafe Scheme as well as the Torbay Vulnerability Forum. The SVP review is piloting in Torbay.	A monthly multi-agency meeting assesses caller detail provided by DFRS, D&C Police and ambulance service to identify vulnerable persons and determine relevant interventions.  Targeted Families	MAPS meeting held monthly chaired by anti-social behaviour officer and attended by NPT  Targeted Families
13.0	<b>Retail/ Commerce</b>			
13.1	Private Security Personnel	SIA staff employed at retail and licensed premises are contacted at a local level by neighbourhood during routine patrols.	SIA staff employed at retail and licensed premises are contacted at a local level by neighbourhood during routine patrols.  CCTV in Newton Abbot has devolved from the local authority to a Town Centre Trust. D&C Police will be invited to board meetings.  CCTV in Teignmouth is run by the Town Council and staffed by volunteers. Volunteers are police vetted allowing an Airwave set to be	SIA staff employed at retail and licensed premises are contacted at a local level by neighbourhood during routine patrols.  Kingsbridge Town Council has a limited non-monitored CCTV function.

South Devon LPA – Engagement

			maintained in the CTV room.	
13.2	Licensing	Regular meetings to review licensing matters and improving relationships between licensees and agencies.	A monthly meeting is held with representatives from D&C Police, licensing and neighbourhood and Teignbridge District Council, licensing, Environmental Health and the CSP.	LVA in Totnes quarterly meeting attended by NPT
14.0	<b>Community Intelligence (eg promoting Crimestoppers)</b>	Community intelligence is actively sought and input to support the NIM  Crimestoppers are utilised when there is a series of offences which require a reward.	Crimestoppers are utilised where possible. Neighbourhood and other watch schemes in place. Community messaging established and promoted.	Community intelligence is actively sought and input to support the NIM
15.0	<b>Partnership Contacts</b>	Strong multi agency working		
15.1	KIN (Key Individuals Network)	All neighbourhood staff are encouraged to have a KIN in existence.  Day to day business	All neighbourhood staff are encouraged to have a KIN in existence.  Day to day business	All neighbourhood staff are encouraged to have a KIN in existence. Day to day business
16.0	<b>Councillors</b>	Regular engagement with Councillors by NHT	Regular contact through Town and parish meetings.  Bi-monthly meeting with MP's office	Regular contact through Town and parish meetings.
17.0	<b>Community Messaging</b>	Ongoing- all LPP staff are encouraged to sign up members of the	Ongoing- all LPP staff are encouraged to sign up members of the	Ongoing- all LPP staff are encouraged to sign up members of the

South Devon LPA – Engagment

		Community to CMS. Crime Prevention messages and alerts are regularly sent out via CMS	Community to CMS. Crime Prevention messages and alerts are regularly sent out via CMS due to the rural nature of the community.	Community to CMS. Crime Prevention messages and alerts are regularly sent out via CMS due to the rural nature of the community.
18.0	<b>Community Watches</b>			
19.0	<b>Community Groups/ Residents Associations</b>	There is a strong NHW in Torbay and links to other voluntary community groups via Vulnerability Forum	Neighbourhood Watch established and coordinator office based in Teignmouth. NPT link in with local resident associations and affinity groups.	NHW established
19.1	Parish Councils, notice boards and newsletters.	Posters and contact information are displayed on notice boards in key locations	Regular NPT attendance at Parish and Town Council meetings. Regular articles in parish and community magazines.	Regular NPT attendance at Parish and Town Council meetings. Regular articles in parish and community magazines.
20.0	Organised events:	Engagement opportunities are maximised at local events with high local and tourist footfall. NH staff patrol and run stalls where appropriate.	Engagement opportunities are maximised at local events with high local and tourist footfall. NH staff patrol and run stalls where appropriate.	Engagement opportunities are maximised at local events with high local and tourist footfall. NH staff patrol and run stalls where appropriate.